SUBJECT: SOCIAL STUDIES

TOPIC: NEGOTIATION

Negotiation can be defined as a back and forth process in which two or more people with different interest find a way to come up with an agreement.

Negotiation is a method by which people settle their differences.

A negotiation is a formal discussion to reach an agreement about an issue .

It is a process of achieving agreement through discussion.

It is an important method used to reduce conflict and get things done .For example two hostile nations both claim a piece of territory , they may need to negotiate an agreement.

The keywords: formal, differences, agreement, conflict.

Stages of negotiation includes;

- 1.preparation
- 2.discussion
- 3.clarifying goals
- 4. negotiate towards a win win outcome
- 5. agreement
- 6. Implementing a course of action

Factors that influence negotiation includes;

- 1.Good communication.
- 2. Norms and values.
- 3. Good relationships.
- 4. Power and emotions.

Assignment;

- 1. What do you understand by the term Negotiation?
- 2. What is conflict resolution?
- 3. Give the meaning of the key words listed above.